



# STAY WELL STAY IN PARADISE

PARADISE POINT ISLAND RESORT

## **The Safety and Wellbeing of Our Guests is Our Top Priority.**

We continue to closely monitor COVID-19, remain vigilant and follow protocols developed from various health organizations including the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), local authorities and other leading organizations and experts.

Paradise Point Island Resort continues to work with sanitization industry experts to identify enhanced cleaning and disinfecting procedures, and with further consultation, technology and equipment. At this time, current efforts designed to ensure our colleagues and guests remain in a healthy, safe and comfortable environment include:

- Introduced physical distancing guidance in public areas across the hotel.
- Increased frequency of cleaning and disinfecting all touch points in lobby, guestrooms, Barefoot Bar and Grill, meeting and event spaces, recreational areas, public restrooms, fitness centers, and all team member areas.
- Trained all team members on hygiene practices including frequent hand washing, use of alcohol-based hand sanitizer, reporting any cold- or flu-like symptoms and refraining from coming to work if feeling unwell.
- Added prominently placed hand sanitizer stations throughout hotel public areas.
- Door handles, and all high touch surfaces throughout the public areas will be sanitized hourly during peak periods
- Installed Plexiglas shields in high contact areas for the protection of guests and team members.
- All teams will all wear proper personal protective equipment (PPE) and practice proper hygiene set forth.



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## Meetings and Events Guidelines

Our team will work with each group to ensure we are meeting the individual needs of the group while also following the standards set for all groups.

- Door handles will be cleaned and sanitized regularly
- Hard floor surfaces and trash receptacles will be cleaned and sanitized regularly
- House and public phones will be cleaned and sanitized regularly
- Meeting room sets will be spaced to comply with social distancing requirements
- Water stations will be replaced with individual water bottles
- Tables and chairs will be wiped and disinfected daily
- Refresh of all meeting spaces between meetings will include a sanitation protocol for all contact surfaces done by electrostatic fog machine
- All amenities will be sanitized before each use
- All linen, including underlays, will be replaced after each use and laundered according to CDC requirements
- Clean and soiled linens to be transported in sealed single use plastic bags and removed from the meeting rooms
- Coffee and other break items will be served by a team member with appropriate social distancing and PPE
- Flatware will be individually wrapped and provided at each place setting
- Condiments to be served in individual packets or in sanitized individual containers
- Seating capacities and floor plans to be reviewed on an event by event basis to ensure appropriate physical distancing
- All event menus will be modified during this time period to accommodate the serving guidelines recommended by the CDC and jurisdiction
- Conference rooms will be sanitized after each use
- At all group breaks, we will provide restroom attendants to maintain social distancing and proper sanitation of each public restroom
- Signage will be provided reminding attendees of social distancing and CDC cleanliness guidelines

